

2008 USGA Green Section Education Conference

Friday, February 1, 2008
Orange County Convention Center
Orlando, Florida

TAKING CARE OF BUSINESS: OPPORTUNITIES TO ENHANCE FACILITY AND PROFESSIONAL GROWTH

9:45-9:55 a.m.

Customer Service from the Agronomic Side

Christopher Hartwiger, Southeast
Region senior agronomist, and
Patrick Gross, director of the
Southwest Region

*Two seasoned agronomists share customer
service examples from the collective travels of
the USGA Green Section agronomists.*

9:55-10:25 a.m.

Golf Across Generation and Gender

Patrick Shea, Esq., principal of Patrick
A. Shea, P.C., Salt Lake City, Utah
*The golf course management team has an
important overall stake in making the course
welcoming to all golfers.*

10:25-10:55 a.m.

The Ogre, the Donkey, and the Princess

Dave Chag, general manager,
The Country Club, Chestnut Hill,
Mass.

*Teamwork is what it's all about to
successfully coordinate all departments
at the golf facility.*

10:55-11:05 a.m.

Presentation of the 2008 Green Section Award

11:05-11:35 a.m.

Cultivating Excellence — Growing the Club from the Inside Out

Barbara Jodoin, general manager/COO,
Pinetree C.C., Kennesaw, Ga.

*How does the operating strategy of a club
create success? Can it really be this simple to
achieve extraordinary results at your golf
course or business? Your place in the plan to
cultivate excellence.*

11:35-11:45 a.m.

Customer Service from the Agronomic Side

David Oatis, director, Northeast
Region, and Larry Gilhuly, director,
Northwest Region

*Agronomists share more examples gathered
from the collective travels of the USGA
Green Section staff.*

2008 USGA NATIONAL & REGIONAL CONFERENCES

National Conference

February 1 Orange County
Convention Center
Orlando, Florida

Florida Region

February Course Official Seminars
TBA

Mid-Atlantic Region

February 25 Radisson Hotel/Expomart
Monroeville, Pennsylvania
March 11 DuPont Country Club
Wilmington, Delaware

Mid-Continent Region

March 20 Lakeside Country Club
Houston, Texas

Northeast Region

March 4 Rhode Island
Convention Center
Providence, Rhode Island
March 13 Oak Hill Country Club
Rochester, New York
March 27 Wheatley Hills Country Club
East Williston, New York

Southeast Region

March 11 Ballantyne Resort
Charlotte, North Carolina

Northwest Region

March 4 Peaks and Prairies
Helena, Montana
March 7 Sand Point Country Club
Seattle, Washington
March 10 Portland Golf Club
Portland, Oregon
March 11 Lakewood Country Club
Lakewood, Colorado
March 13 The Country Club
of Salt Lake City
Salt Lake City, Utah
March 31 Hapuna Resort
Kamuela, Hawaii
April 1 Lihue Convention Center
Lihue, Hawaii
April 2 Mid-Pacific Country Club
Kailua, Hawaii
April 3 King Kamehameha Golf Club
Wailuku, Hawaii

Southwest Region

January 21 Old Ranch Country Club
Seal Beach, California
March 10 Claremont Country Club
Oakland, California
March 11 TBA
Nevada
March 17 TBA
Arizona

North-Central Region

January 15 Indianapolis
Convention Center
Indianapolis, Indiana